# 263LTE SERIES CELLULAR COMMUNICATOR

# Installation Guide

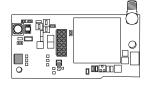


Figure 1: 263LTE

## DESCRIPTION

The 263LTE Series Cellular Communicator provides a fully-supervised alarm communication path over an LTE network. The 263LTE installs on the panel inside the enclosure and is powered by the panel so no additional enclosure, power supply, or battery back-up is needed.

## Compatibility

Control panel firmware should be updated to the following versions when installing a 263LTE:

- XT30/XT50 Series panels with Version 183 (1/10/19) or higher
- XR150/XR550 Series panels with Version 183 or higher

## What is Included

- 263LTE Cellular Communicator
- 383 antenna
- PCB standoff
- Hardware pack



# **INSTALL THE 263LTE**

Caution: Touch grounded metal to discharge static before handling the panel.

## XT30/XT50 Series Panels

- 1. Open the panel enclosure, set the reset jumper, and remove power from the panel.
- Insert the included standoff into the panel standoff hole.
- Align the 263LTE SMA antenna connector with the antenna hole in the top of the panel enclosure, place one washer around the connector, and secure it on the 12-pin cell module connector. See Figure 2.
- Note: For XT50 panels, install the included washers between the antenna and the panel.
- 4. Align the 263LTE standoff hole with the standoff already placed in the panel and snap it into place.

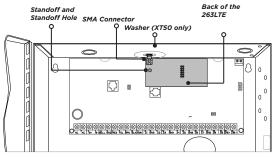


Figure 2: 263LTE on an XT30/XT50 Panel

### XR150/XR550 Series Panels

- 1. Open the panel enclosure, set the reset jumper, and remove power from the panel.
- Insert the included standoff into the XR150/XR550 Series panel standoff hole.
- 3. Secure the 263LTE on the 12-pin cell module connector. See Figure 3.
- Align the 263LTE standoff hole with the standoff already placed in the panel and snap it into place.

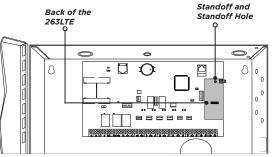


Figure 3: 263LTE on an XR150/XR550 Panel

## CONNECT THE ANTENNA

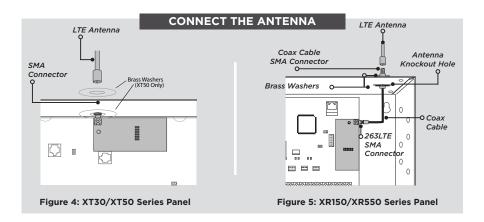
Be sure to only use the included 383 antenna when installing the 263LTE.

### XT30/XT50 Series Panel

- 1. If installing an XT50, place the second washer around the 263LTE SMA connector and connect it to the included antenna at the hole in the top of the panel.
- 2. Connect the 263LTE SMA connector to the included antenna at the hole in the top of the panel. See Figure 4.

### XR150/XR550 Series Panel

- 1. Attach one end of the included coax cable to the 263LTE SMA connector.
- 2. Position one washer onto the other end of the coax cable and push the threaded end through the antenna knockout hole.
- 3. Position the second washer onto the threaded end that extends through the antenna knockout hole and secure the nut.
- 4. Attach the included LTE antenna to the coax cable SMA connector. See Figure 5.



## ACTIVATE THE 263LTE

Cellular service is required before you can use the 263LTE for signal transmission. The 263LTE comes ready for activation with SecureCom<sup>TM</sup> Wireless, LLC. Use Remote Link<sup>TM</sup>, the Dealer Admin<sup>TM</sup> site (DMPDealerAdmin.com), the Tech APP<sup>TM</sup>, or call DMP Customer Service (1-866-2826) to activate the 263LTE.

### **Dealer Admin Activation**

- 1. Navigate to the Dealer Admin site (DMPDealerAdmin.com).
- 2. Click **Customers** in the right-side menu and select a customer.
- 3. Click Add System.
- 4. Enter a System Name.
- 5. Select either Cellular or EASYconnect + Cell Backup in the Connection Type field.
- 6. Enter the **SIM** number found on the 263LTE label and click **Get Status**.
- 7. Enter the Account Number.
- 8. Select a Rate Plan for the 263LTE.
- 9. Click Activate Cellular Device.

## **Tech APP Activation**

- 1. Navigate to the Tech APP.
- 2. Tap **Find a Customer** then search for a customer.
- 3. Tap Add a System.
- 4. Enter a System Name.
- 5. Scan or enter the Serial #.
- 6. Select either Cellular or EASYconnect + Cell Backup in the Connection Type field.
- 7. Enter the Account Number.
- 8. Enter the **SIM** Number found on the 263LTE label then tap **Get SIM Status**.
- 9. Select a Rate Plan for the 263LTE.
- 10. Tap Activate Cellular Device.

## **Remote Link Activation**

- 1. Navigate to Remote Link and select a panel.
- Select Program in the top menu and select Communications from the dropdown menu.
- 3. Select Cellular Network as the Communication Type and click Activate.
- 4. Select **SIM** as the **SIM Type**.
- 5. Enter the **SIM** number found on the 263LTE label and press the **Tab** key.
- 6. Select a **Rate Plan** for the 263LTE and click **Activate**.



# TEST THE 263LTE

The panel provides a diagnostic function to test the communication integrity and cellular signal strength of the 263LTE to the nearest tower for the cellular carrier. To use the diagnostic function, reset the panel, enter **2313** (DIAG), and press **CMD**.

## **Communication Status**

This option tests the individual components of cellular or wireless network communication.

- 1. Select **CELL STATUS** from the Diagnostic menu. Possible test results are shown in Table 1.
- 2. Select **YES** to continue through the remaining component tests or select **NO** to stop testing and return to **CELL STATUS**.

Confirmed	Faulty
MODEM OPERATING	NO MODEM FOUND
IDENTIFIED	NO SIM CARD
TOWER DETECTED	NO TOWER
REGISTERED	NOT REGISTERED
CONNECT SUCCESS	CONNECT ERROR
	NOT ACTIVATED
CELL PATH GOOD	NO ACK RECEIVED

Table 1: Cell Status Test Results

# FCC INFORMATION

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- 1. This device may not cause harmful interference, and
- 2. this device must accept any interference received, including interference that may cause undesired operation.

The antenna used for this transmitter must be installed to provide a separation distance of at least 20 cm (7.874 in.) from all persons. It must not be located or operated in conjunction with any other antenna or transmitter.

Changes or modifications made by the user and not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect equipment into an outlet on a circuit different from that to which the receiver is connected.
  Consult the dealer or an experienced radio/TV technician for help.

### **Industry Canada Information**

This device complies with Industry Canada Licence-exempt RSS standard(s). Operation is subject to the following two conditions:

- 1. This device may not cause interference, and
- this device must accept any interference, including interference that may cause undesired operation of the device.

Le présent appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes:

- 1. l'appareil ne doit pas produire de brouillage, et
- 2. l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

This system has been evaluated for RF Exposure per RSS-102 and is in compliance with the limits specified by Health Canada Safety Code 6. The system must be installed at a minimum separation distance from the antenna to a general bystander of 7.87 inches (20 cm) to maintain compliance with the General Population limits.

L'exposition aux radiofréquences de ce système a été évaluée selon la norme RSS-102 et est jugée conforme aux limites établies par le Code de sécurité 6 de Santé Canada. Le système doit être installé à une distance minimale de 7.87 pouces (20 cm) séparant l'antenne d'une personne présente en conformité avec les limites permises d'exposition du grand public.

# 263LTE SERIES CELLULAR

COMMUNICATOR

#### Specifications



20 mA 20 mA (47 mA peak transmitting)

#### **Ordering Information**

263LTE-VCellular Communicator for Verizon LTE263LTE-ACellular Communicator for AT&T LTE

#### Accessories

Alarm

381-2 18" Coax Cable 381-12 12' Coax Extension 381-25 25' Coax Extension 383 Dual Band Antenna (included) 386 Antenna Mounting Bracket

### Compatibility

XT30/XT50 Series XR150/XR550 Series

Version 183 or higher Version 183 or higher



Designed, engineered, and manufactured in Springfield, Missouri using U.S. and global components. © 2019 Digital Monitoring Products, Inc. LT-1592 1.02 19083

## Certifications

FCC Part 15: RI7ME910C1NV (Telit) XMR201707BG96 (Quectel) Industry Canada: 5131A-ME910C1NV (Telit) 10224A-201709BG96 (Quectel) Underwriters Laboratory (UL) Listed ANSI/UL 294 Access Control System Units ANSI/UL 636 Holdup Alarm Units and System Accessory ANSI/UL 1023 Household Burglar ANSI/UL 1076 Proprietary Burglar ANSI/UL 1610 Central Station Burglar ANSI/UL 1635 Digital Burglar ANSI/UL 985 Household Fire Warning ANSI/UL 864 Fire Protective Signaling 9th Edition. ANSI/UL 365 Police Sta. Connected Burg Alarm Units & Systems ANSI/UL 609 Local Burg Alarm Units & Systems INTRUSION . FIRE . ACCESS . NETWORKS

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> > 888.436.7832 | DMP.com

